HOSPITALITY – KITCHEN OPERATIONS

SIT20416 Certificate II in Kitchen Operations

This qualification provides a pathway to work in kitchen operations in organisations such as restaurants, hotels, catering operations, clubs, pubs, cafes, cafeterias, coffee shops and institutions such as aged care facilities, hospitals, prisons and schools.

Skills and knowledge will prepare the students in providing effective hospitality service to customers.

<table>
<thead>
<tr>
<th>Hours</th>
<th>240 hours</th>
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<tbody>
<tr>
<td>Type</td>
<td>Board Developed Course</td>
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<tr>
<td>Training Package</td>
<td>SITv1.2</td>
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<tr>
<td>Work Placement</td>
<td>Mandatory 70 hours</td>
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<tr>
<td>Unit Value</td>
<td>2 unit Preliminary</td>
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<td>2 unit HSC</td>
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<td>SBAT</td>
<td>Opportunity to complete a School Based Apprenticeship or a Traineeship and gain credit towards the HSC</td>
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<tr>
<td>Specialisation</td>
<td>Yes</td>
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<td>Recognition</td>
<td>National AQF and HSC Qualification</td>
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<td>HSC Exam</td>
<td>Yes</td>
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<td>ATAR</td>
<td>Yes</td>
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ASSESSMENT
This course is competency based and the student’s performance is assessed against prescribed industry standards. Assessment methods may include:
- Observation
- Student Demonstration
- Questioning
- Written tasks
- Tests

DUTIES AND TASKS OF A KITCHEN HAND
Kitchen hands may perform the following tasks:
- wash, clean & store utensils and dishes
- handle, sort, store and distribute food items
- wash, peel, chop, cut and cook foodstuffs
- prepare salads and desserts
- sort and dispose of rubbish and recycling
- organise laundering of kitchen linen
- clean food preparation equipment, floors and other kitchen tools or areas.

RELATED OCCUPATIONS
- Breakfast Cook
- Café Cook
- Catering Assistant
- Fast Food Cook

STUDENT OUTCOMES FOR CERTIFICATE II IN KITCHEN OPERATIONS
These are the outcomes of graduates surveyed six months after completing their training.

92.8% Satisfied with Training
44% Improved Work Status
$40,200 Salary

All statistics are supplied by the National Centre for Vocational Education Research.